

Customer Assistant[®] Websites

Online Customer Account Software to Help Manage Your Business

Customer Assistant websites makes it easy for your customers to connect with you, request service, ask questions, make payments and more.

How It Works

Customer Assistant[®] syncs with Service Assistant[®] bringing your business online 24/7. It gives customers an easy way to manage all aspects of their account from anywhere on any device.

Key Features

- PCI compliant
- Online payments
- Auto-pay and prepay sign-up and processing
- Automatic account past due reminders
- Online service orders, changes and cancellation
- Custom service upsells based on current services
- Optional online automated referral program
- Optional automated customer communications with Automated Marketing Assistant[®]
- Optional referral assistant

Helpful Reminders

The vast majority of your customers want to pay you on time every time. However, we're all human and there are times when reminders are needed. Customer Assistant[®] will provide past due reminder pop-ups to help keep receivables down.

Unique Website Customization

Real Green Systems professionals custom tailor each site, so yours will reflect your company's branding, offers, services packaged services, pricing and more. Training is available on how to change, update and maintain your Customer Assistant[®] Website's control dashboard in Service Assistant[®].

Built-In Marketing Logic

Information gathered from the field can be used to generate offers specific to each of your customers needs. This built-in marketing logic can be used for a variety of activities from offering specials to sending estimate requests.

PCI Compliant

This PCI compliant tool allows customers to make payments and allows you to offer them prepay and auto pay incentives. Provide seasonal maintenance tips and display upsell offers, based on customer interaction with the site and their currently provided services, to further increase revenue.